Welcome

On behalf of our entire team, welcome to Baptist Medical Center Jacksonville and Wolfson Children’s Hospital. We will do everything we can to provide you with exceptional care and service.

Our Facilities

Borowy Family Children’s Critical Care Tower
The Borowy Tower serves as the entryway to the grounds of Baptist Medical Center Jacksonville and Wolfson Children’s Hospital. The tower also houses the neonatal and pediatric intensive care services and programs.

Wolfson Family Adult Tower
The main check-in area for imaging registration patients including MRI, is on the first floor, as well as the chapel. Patient rooms are on the fourth through seventh floors and the cafeteria is on the eighth floor.

Legacy Tower
Community Hospice is on the fifth floor and Neurosurgery Waiting is on the second floor.

Weaver Tower
The J. Wayne and Delores Barr Weaver Tower has separate floors for adult and pediatric patient rooms. The Larry J. Freeman Behavioral Health Center is on the first floor, along with the pediatric day hospital and 3T MRI. Pediatric patient rooms are on the third and fourth floors, with adult rooms on the fifth through 10th floors. Lyerly Neurosurgery is on the 11th floor.

Wolfson Children’s Hospital
Registration and check-in for children and families is on the first floor, with the surgical waiting area on the second floor. Patient rooms are on the third through sixth floors.

Heart Hospital
The area’s only free-standing, dedicated heart hospital is the centerpiece of our top-ranked heart and vascular program. Main entrance and COPD and Cath Lab check-in are on the second floor.

Women’s Pavilion
The Women’s Pavilion includes maternity care, with Labor and Delivery on the second floor. Wolfson Children’s outpatient surgery is located on the fourth floor. A separate elevator leads to 18 stories of physicians’ offices and the Baptist Medical Center and Wolfson Children’s Hospital Sleep Center.

Howard Building
Houses a variety of physicians’ offices.

Contact Us
To place an outside call from a hospital phone, dial “9” then the number.

Baptist Medical Center Jacksonville
Main Number 904.202.2000

Wolfson Children’s Hospital
Main Number 904.202.8000

Safety, Security and Parking
If you have any questions, please ask any member of our staff or feel free to call us and ask for assistance.

Communication Assistance
We provide translation, sign language and other communication assistance at no charge. Please contact your caregiver or call the Office of Interpreting Services at 904.202.2435.

Restaurants and Cafés
Cafeteria, Adult Tower (8th Floor) • Monday – Friday, 10 am – 10 pm

Bridges Café, Wolfson Children’s Hospital • Monday – Friday, 6 am – 2 pm (Breakfast & Lunch) Tuesday – Friday, 2 pm – 5 pm (Grill & Go)

Saturday – Sunday, 6 am – 10 pm

Starbucks • Monday – Friday, 6 am – 7 pm

Firehouse Subs, Howard Building • Monday – Friday, 9 am – 9 pm

Wi-Fi
Free wireless Internet access is available throughout the entire campus.

Pricing
Complimentary parking is provided in P2 and P3 garages (see parking map for more details). Pick-up for the complimentary shuttle service is in the P2 garage in front of the first floor elevators.

Parking
For direct access to the facility from the P2 garage without having to cross the street, use the Skybridge (select Level 8 in the elevators).

Pharmacy
Walgreens Pharmacy
Located in the Women’s Pavilion (1st Floor)

Monday – Friday, 8 am – 6 pm
Saturday 9 am – 3 pm
Sunday 9 am – 1 pm
Phone: 904.202.5288

Smoking
Smoking is not permitted on our campus or in our parking garages.

A simplified way to access Baptist Health

Download the Baptist Access app:

• Easily navigate to points of care
• Find food, ATMs, restrooms & more
• Remember your parking spot
• Find providers & schedule appointments

It’s easy to download. Scan the QR Code to take you to the app store.

Directions to Baptist Medical Center Jacksonville and Wolfson Children’s Hospital
800 Prudential Drive, Jacksonville, Florida 32207

From the North
• Take I-95 South across the Fuller Warren Bridge to San Marco Exit.
• Turn left on San Marco Blvd.
• Turn left at Prudential Drive.
• Follow signs to your destination.

From the South
• Take I-95 North toward Jacksonville.
• Take the Philips Hwy/Atlantic Blvd/AUS-1/US-90 exit, EXIT 345, toward Downtown.
• Follow signs to the S. Main St./US-1 N./FL-5 exit.
• Take the first left onto Prudential Dr.
• Proceed to Baptist Medical Center Jacksonville.
• Follow signs to your destination.

Where to Park
Please park in P2 garage if your destination is:
• Behavioral Health
• Borowy Family Children’s Critical Care Tower
• Howard Building
• Legacy Tower
• Pavilion Building
• J. Wayne & Delores Barr Weaver Tower
• Wolfson Children’s Hospital
• Wolfson Family Adult Tower

Please park in P3 garage if your destination is:
• Emergency Center (children and adults)
• Heart Hospital

Please park in P4 garage if your destination is:
• Baptist MD Anderson Cancer Center

Baptist AgeWell Center for Senior Health
Park in the designated spaces in the flat lot in front of the 841 Prudential Drive Building (Turn right at the AgeWell Center sign)