

# Transportation resources for cancer treatment

Reliable transportation is an important part of staying on track with your treatment. This guide includes options for cancer patients who need help getting to medical appointments.

## General transportation – non-medical

- **American Cancer Society's Road to Recovery**  
800.227.2345

Provides free rides to cancer-related medical appointments through volunteer drivers. Rides are pending on driver availability and passengers must be able to get in/out of a car independently. A three-day notice is necessary to request a ride.

[Cancer.org/Support-Programs-And-Services/Road-To-Recovery](https://www.cancer.org/support-programs-and-services/road-to-recovery)

- **Go-Go-Grandparents**  
904.486.9953

Membership based service with several different cost plans. Rides are usually available within 15 minutes. Services are available 24/7 in Jacksonville, with options to schedule in advance. Real time updates available for family peace of mind. Also offers meal, grocery and pharmacy delivery as well as home services, i.e., landscaping and handyman work.

[GoGoGrandparent.com](https://www.gogograndparent.com)

- **Rideshares**

Uber and Lyft offer rides for a cost to and from appointments.

## General transportation – medical (wheelchair or stretcher)

These medical transportation options are local to the Northeast Florida region. There is a cost associated with the ride. Able to accommodate wheelchair and non-emergency stretcher riders.

- **JaxCare**  
904.309.9902  
[JaxCare.com](https://www.jaxcare.com)

- **Stellar Transport**  
904.800.4357  
[Jacksonville.StellarTransport.com](https://www.jacksonville.stellarttransport.com)

## Medical insurance rides

Some insurances may cover transportation services to and from medical appointments. Contact your individual medical plan to determine if this is a covered benefit.

## County transportation for cancer related appointments

*Please contact the Baptist MD Anderson Cancer Center social services department for assistance with the application for any of the counties listed below.*

- **Duval County**

- **Jacksonville Transit Authority (JTA)**  
904.265.6001

Offers a paratransit program that provides Baptist MD Anderson patients with door-to-door transportation services for their oncology appointments.

- **Connexion**

Provides shared transportation services, small shuttle bus, anywhere within Duval County.

- **Connexion Plus**

Provides private, same-day services anywhere in Duval County.

- **Heartfelt Ministries**  
904.861.2799

May be able to provide transportation services for individuals over the age of 70 and with a chronic illness or disability. Is based on volunteer availability for rides.

- **Clay County**  
904.284.5977

Will approve out-of-county services to Baptist MD Anderson with an application and letter of medical necessity.

- **St. Johns County**

**904.209.3714**

Will provide out-of-county transportation to Baptist MD Anderson with an application requesting this service. Only travels to Duval County during specific times of the day.

- **Baker County**

**904.259.9315**

The shuttle comes to Duval County three times a day, Monday – Friday.

## Financial Resources for Transportation

Some cancer foundations provide financial assistance or gas cards to defray the cost of travel to cancer related appointments. Please contact the Social Services department if assistance is needed with an application.

- **Mercy Medical**

Provides gas cards, commercial bus tickets or Amtrak tickets to medical-related treatments. These trips must be more than 50 miles from your home address.

**MercyMedical.org/Free-Medical-Treatment-Transportation**

- **Cancer Care Financial Assistance Program**

Funds available to assist with transportation to and from cancer appointments. Eligibility depends on diagnosis and financial need.

**CancerCare.org/Financial**

- **Blood Cancer United**

The Susan Lang Pay-It-Forward Patient Travel Assistance Program offers a financial grant to assist with the costs of treatment-related travel and lodging. To qualify you must have a blood cancer diagnosis and meet the organization's financial criteria.

**BloodCancerUnited.org/Financial-Assistance/Susan-Lang-Pay-It-Forward-Patient-Travel-Assistance-Program**

## Long Distance Transportation

Sometimes patients must travel out of the state for treatment, clinical trials or another medical opinion. There are resources to assist in those special situations.

- **Angel Flight**

**AngelFlight.org**

- **Mercy Medical Angels**

**MercyMedical.org**

- **Corporate Angel Network (CAN)**

**CorpAngelNetwork.org**

- **Air Charity Network**

**AirCharityNetwork.org**

- **PALS SkyHope**

**SkyHope.org**

For additional assistance, please contact the Baptist MD Anderson social services department at **904.202.7315** or **BMDASocialServices@bmcjax.com**

