Infusion Center

Welcome to the Infusion Center. The Infusion Centers at Baptist MD Anderson Cancer Center's downtown location and at its Baptist South location are open Monday through Friday from 8 am to 4:30 pm, and closed most major holidays. Our goal in the Infusion Center is to make your experience as pleasant as possible.

What to expect when you need treatment

- Once you and your provider have decided that you will need treatment in the infusion center, you will schedule an appointment.
- BMDA will obtain insurance authorization for your treatment and any necessary diagnostic tests required.
- We encourage lab work to be collected 2-3 days prior to treatment if possible. Otherwise, please allow two hours between your lab visit and your infusion appointment (all lab results will need to be reviewed ***prior*** to treatment).
- If you will be using outside labs such as QUEST or LabCorp, please allow 2-3 days for those results to be available to BMDA.
- Please fill all the prescriptions provided to you by your BMDA Provider prior to your first infusion appointment. Some medications may need to be taken ***before*** your first day of treatment.
- Have a working thermometer at home.
- Only one visitor is allowed in the infusion center at a time.
- Children under the age of 18 are ***not*** allowed in the treatment area.
- Please eat prior to your appointment as normal.
- Take all medications as routine prior to arriving for your infusion appointment, including but not limited to your blood pressure, diabetic medication, etc.
- Wear comfortable clothing. If you have a venous access device (VAD or Port), please wear a shirt/top that allows easy access.
- You may bring personal computer, iPad, book, etc., to your infusion appointment for your entertainment.
- Arrive at the Infusion Clinic at your ***scheduled time*** and sign in at the check-in desk.
- At times there may be delays for various reasons. The check-in staff may offer you a secured messaging option that will allow you to visit other areas at BMDA, such as the Seasons Cafe located on the 3rd floor, while you wait to be assigned to your nurse.

- If you wait for more than 30 minutes, please check back with the check-in staff.
- During this period of time, the charge nurse will be reviewing your orders and will assign you a nurse and a treatment area.
- Once your nurse has been assigned, you will be escorted to the intake area where they will obtain your vital signs. There, you will be asked to remove your shoes to ensure an accurate height and weight.
- The treatment location is selected by the charge nurse and assigned according to the treatment type and unfortunately ***not by request***.
- Once in your treatment area, your nurse will review your orders, labs, vital signs, etc. to ensure the utmost care and safety is provided.
- Most treatments require an intravenous line (IV) to be accessed. However, your physician may request a peripherally inserted central catheter (PICC) or a Port-A-Cath (implanted port).
- You may wonder ***"Why is it taking so long?"*** Please review the Milkshake brochure provided.
- The infusion center will provide a warm blanket and pillow, but please feel free to bring your own.
- If your treatment is during lunch hours, the infusion center will provide a light lunch and a variety of drinks for the patient. If you have dietary restrictions, you may choose to bring your own lunch or snacks.
- Family members may visit our Seasons Cafe on the third floor or other local restaurants.
- Also, please be prepared for occasional unavoidable delays that may occur in the infusion center.
- You should always receive a copy of your upcoming appointments prior to leaving and a BMDA On Treatment Card at each visit. You will be instructed to keep this card on you at all times and present it if you need to be seen in the Emergency Room or by any other medical provider.
- Please remember that appointments are scheduled according to the length of time required for your treatment and availability.

Infusion Center Hours:

Baptist MD Anderson Downtown
Monday – Friday
8 am – 4:30 pm

Baptist South
Monday – Friday
8 am – 4:30 pm

BAPTIST MD Anderson Cancer Center
Making Cancer History®

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